



The Trailhead Lead Technician

Position Overview:

The Trailhead Lead Technician is responsible for the timely and professional servicing of bikes (and skis/snowboards). The Lead Technician's focus is efficiently working on bikes and skis while upholding stellar customer service while also helping customers in the shop.

Duties:

- Performing bike tunes, services, and repair
- Performing ski and snowboard tunes, services, and repair
- Ordering any necessary parts to complete the above services
- Working closely with brand reps on ordering and product knowledge
- Daily retail shop duties including, but not limited to:
 - Opening and closing responsibilities
 - Cash handling
 - Customer service / helping customers
 - Entering new inventory to POS
 - Merchandising
 - Placing at-once orders for needed inventory and/or parts
 - Routine cleaning
 - Routine maintenance of store front and in shop
 - Serving beer

Lead Tech Pay & Benefits:

- Wage: DOE
- Two weeks paid vacation (or 10 working days) to commence on October 1 of each year
 - Unused days will not roll over
- Option to enroll in Anthony Lakes Outdoor Association's Simple Plan with 3% match
- Option to enroll in Life Flight for \$6.50/annually (current 2023 rate) and includes entire household.
- Anthony Lakes annual season pass
- Quail Ridge Golf annual membership