

Job Description - Bike Mechanic

The Trailhead in Baker City is looking for a Bike Mechanic to assist with all aspects of bike assembly, maintenance and repair. This is a unique opportunity to join a small, customer service focused bike shop that provides top-notch bike service to our local community and visitors. Training in technical aspects of bike service will be provided.

This is a part-time (20-30 hours/week) summer seasonal position, with the potential for year-round work.

Qualifications

- Past bike mechanic experience preferred
- Excellent customer service skills
- Experience using hand tools
- Proven technical and mechanical aptitude
- Able to bend, kneel, squat, stoop, and lift to 75 pounds
- Able to work with minimal supervision, be autonomous and self-starting
- Ability to work full day shifts on Saturday is required
- Interest in biking and bike repair

About the role

- Must be flexible and willing to switch between working on bike repair, bike sales, and providing customer service and area information to guests (depending on day-to-day needs of the shop)
- Dependable; able to maintain a schedule and show up for your assigned shifts on time
- Follow instructions from management, communicate frequently with the team and solicit feedback from others to improve performance
- Complete bicycle repairs and inspections in a professional and timely manner, with a focus on safety and customer service
- Adhere to a set schedule and report for work as assigned
- Keep detailed, accurate records of repairs
- Maintain compliance with standard operating procedures and repair methods
- Maintain prompt, clear and consistent communication with Mechanic Lead
- Responsible for maintaining well-stocked and organized repair tools and other supplies
- Seek creative solutions, ask questions, and continuously seek to improve all aspects of shop operations

Work Perks

- Free season pass at Anthony Lakes Mountain Resort
- Free membership at Quail Ridge Golf Course

Interested? Apply now! Email info@thetrailheadbakercity.com with a resume and tell us why you're interested in the role.